

Dear Georgia Nurse:

I wanted to give you an update on the progress our office has made to help nurses get to work faster in Georgia. In the last fiscal year, our office issued 13,146 new licenses to Registered Nurses (RNs) and Licensed Practical Nurses (LPNs) in Georgia. Our dedicated licensure analysts work to ensure applications are reviewed within 7 business days from receipt, and in most cases, they are able to review them within 3 to 5 business days from receipt of the application.

During the January 2016 renewal period for RNs, 98% renewed using the office's online renewal process. Most renewals were completed in 1 to 2 business days. We have already begun preparing for the upcoming January 2017 RN renewals. We will be sending email reminders when the renewal period opens, so please be sure that your email address is current in our system so you will receive the reminder. If you need to update your email address in our system, please do so [here](#). Also, remember to complete your continuing education and submit your proof of completion to CE Broker. If you need more information about CE requirements, please read more about this topic [here](#).

Last fiscal year, our dedicated nursing call center answered 85,042 calls, and the average speed of answer was 2 minutes and 44 seconds. By hiring and training call center agents who are specifically dedicated to helping nurses with their questions, we have made huge improvements!

As always, if you have questions that you cannot find answers to on our website, please contact one of our dedicated call center representatives weekdays between 8:00 a.m. and 5:30 p.m. at [\(478\) 207-2440](tel:4782072440), then select option 1.

Our office will continue to work hard to help Georgia nurses get to work faster!

Sincerely,

A handwritten signature in black ink, appearing to read "B. Kemp". The signature is stylized with a large "B" and a cursive "Kemp".

Brian Kemp